



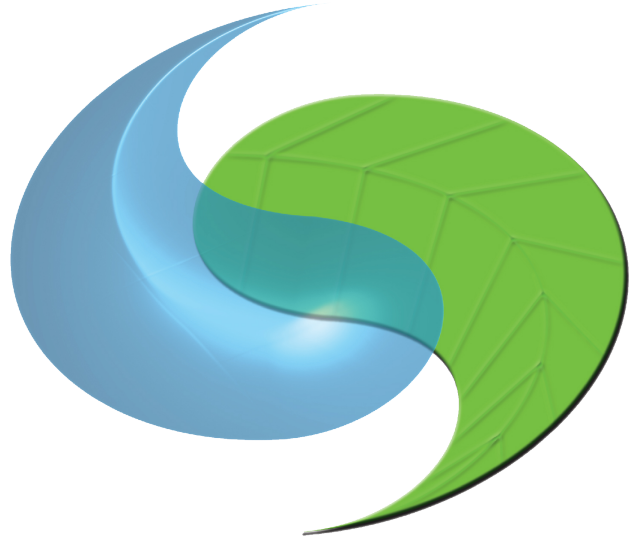
Ryan Magee | September 11, 2026



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2026 Water & Wastewater Surveys

A REVIEW OF NEW
MEXICO'S WATER AND
SEWER RATE SURVEYS



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SCHOOL OF
ENGINEERING



Areas of Expertise



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Asset Management



Rate Setting and Fiscal Planning



Leadership Through Decision-
making and Communication



Energy Management Planning



Accessing Infrastructure
Financing Programs



Workforce Development



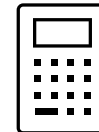
Collaborating with
Other Systems



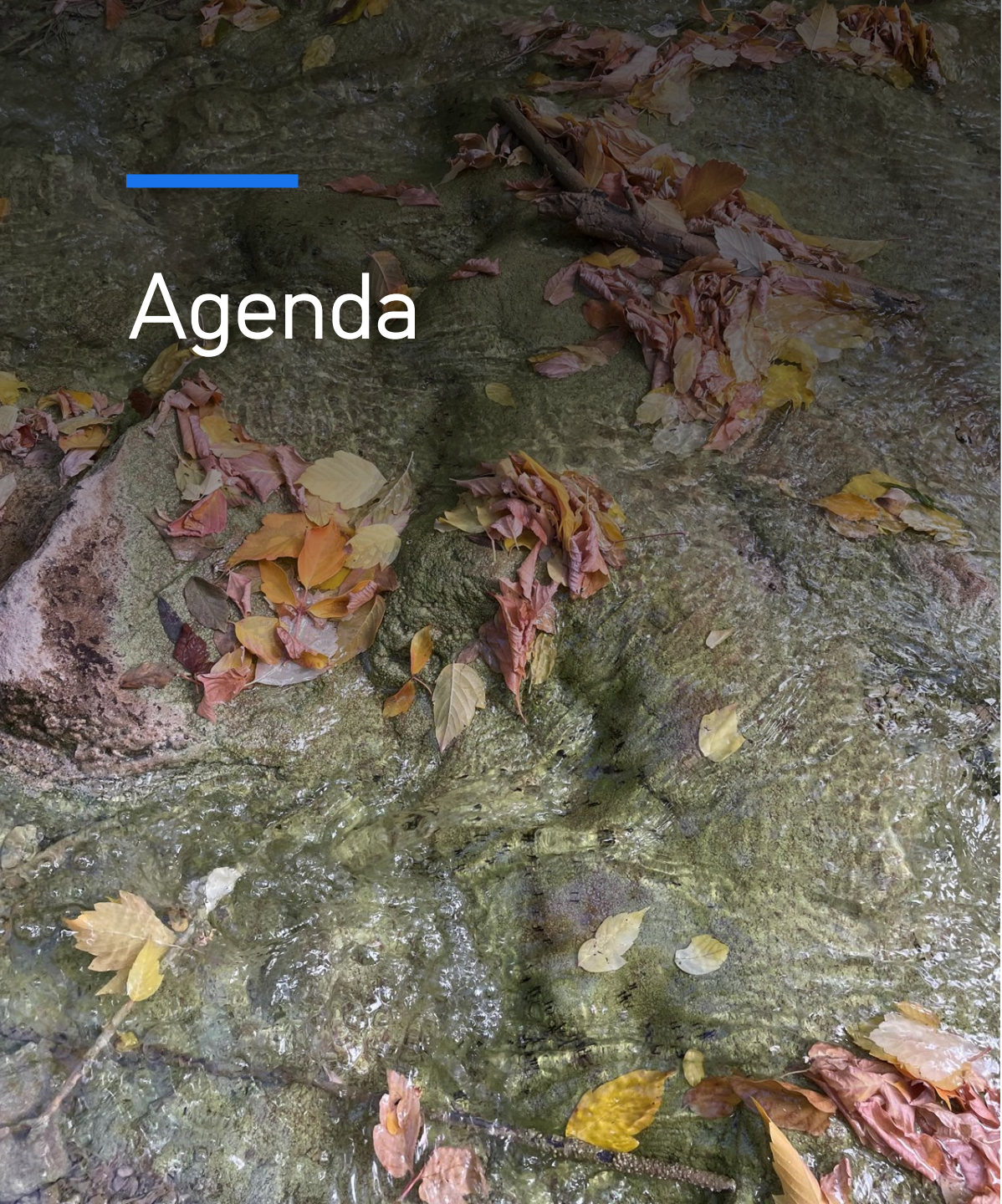
Resiliency Planning



Mapping and Data Collection



Wastewater Operator
Certification

A close-up photograph of a shallow stream with water flowing over mossy rocks. Numerous autumn leaves in shades of yellow, orange, and red are scattered across the rocks and in the water. A small blue horizontal line is positioned above the word 'Agenda'.

Agenda

New Mexico Rate Survey Review

- PWS Context
- History of Rate Surveys
- Prior Analysis
- 2026 Results
- Next Steps and Opportunities

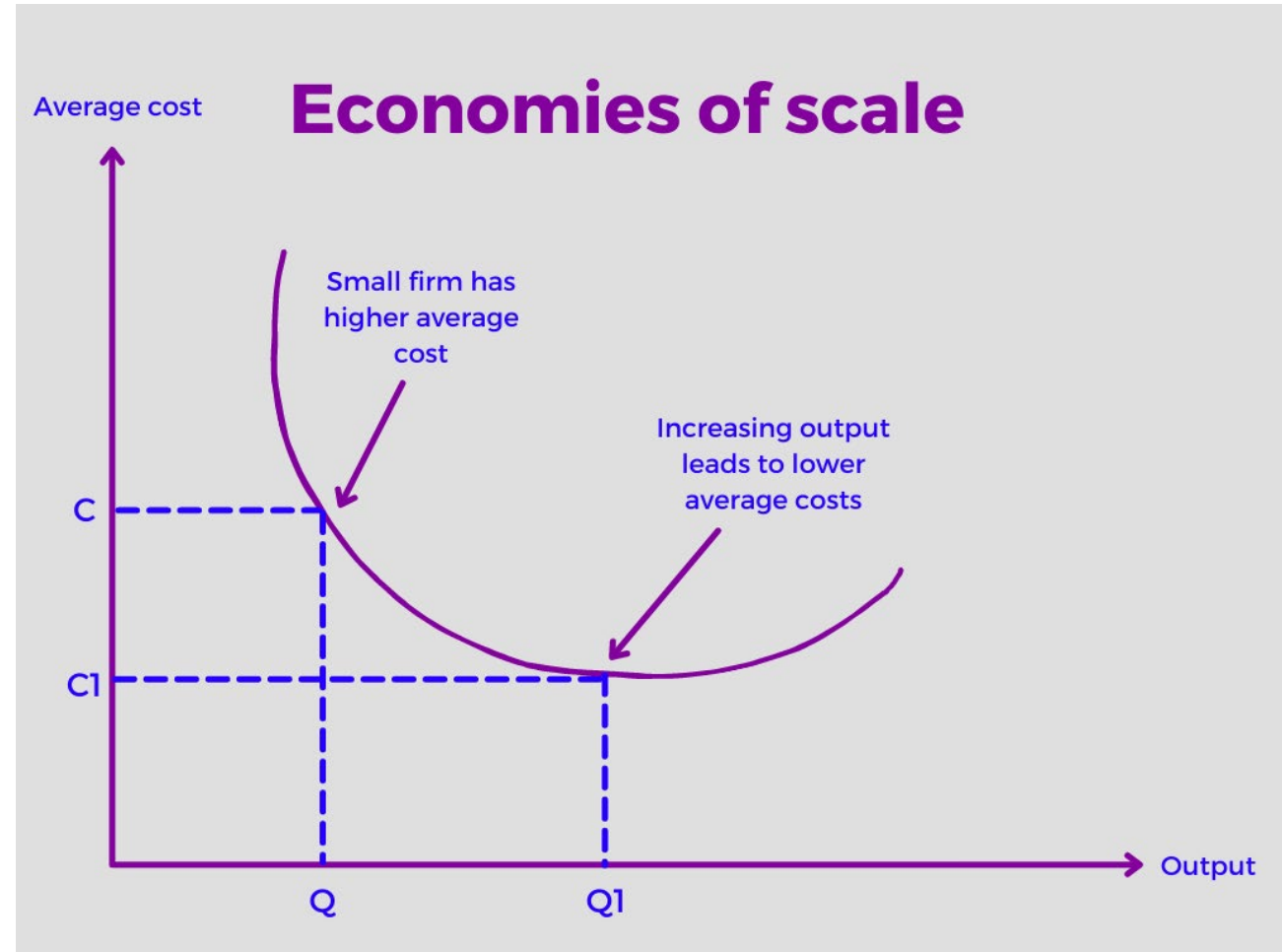
Public Water Systems

- Over 1,000 active Public Water Systems (PWSs) in New Mexico – 533 active Community Water Systems (CWSs)
- Largest 28 CWSs supply 74% of the state's drinking water
- Remaining 505 CWSs still must comply with same standards as the larger systems, despite lacking economies of scale to do so



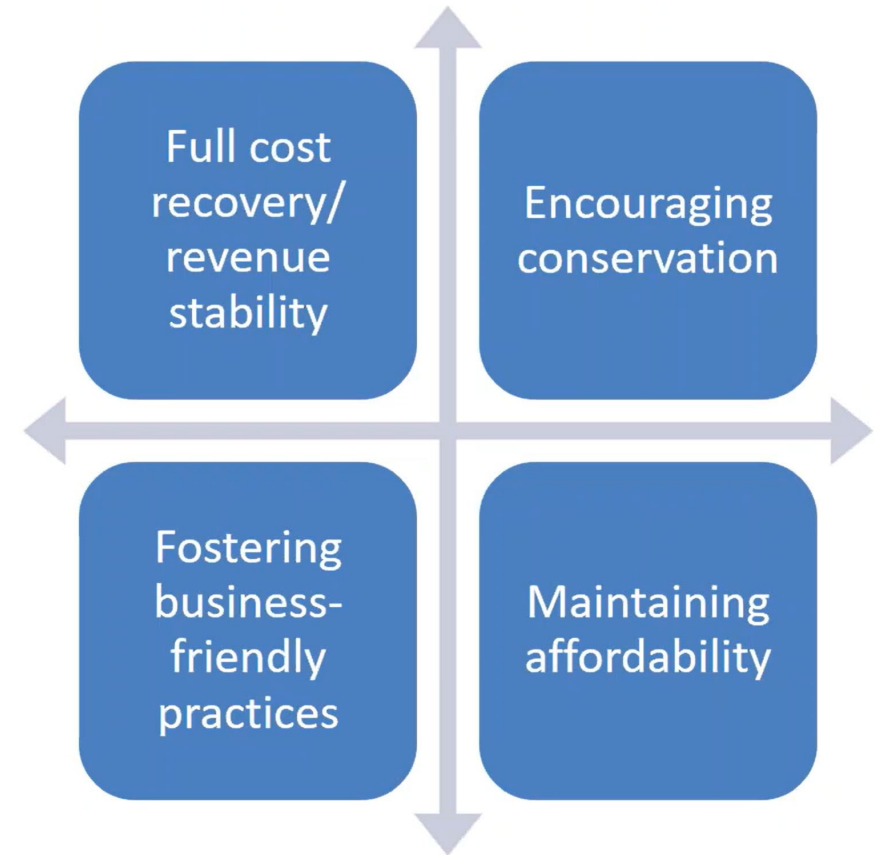
Economies of Scale

- As an organization increases the amount of a good or service, the cost per unit decreases (making 1 widget versus 100)
- Small water systems are at a disadvantage comparatively to large systems based on this principle
- Applies to a variety of aspects of CWS (treatment, operator, billing, meters, etc.)



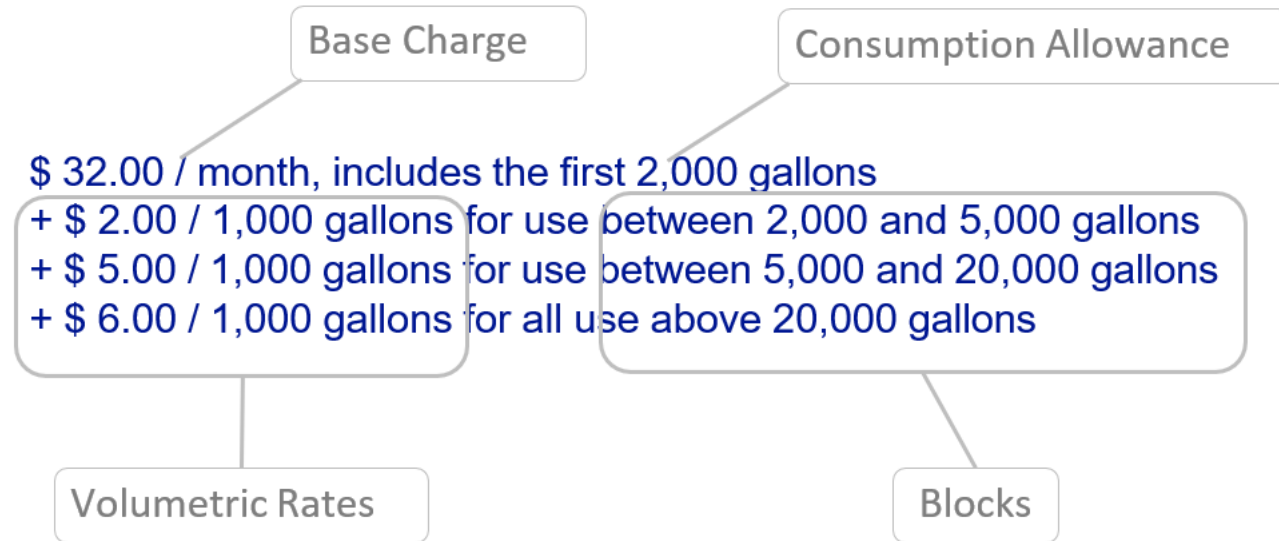
Setting Water Rates

- Every CWS must decide its priorities, as well as the appropriate values to charge their customers to generate sufficient revenue to meet expenses
- No one size fits all approach
- Every system has varying expenses
- Water demand is generally inelastic (increasing rates won't dramatically impact consumption immediately)
- The state expects rates to be reviewed every year, but that hasn't been a reality for many systems
- State requires utility rates to be "just and reasonable" by statute.
- Long-term goal should be full cost of service coverage with savings included for future needs.



Rate Structures

Terminology for Rate Structure



NMED Annual Surveys

- Collected since 2002, same basic request
- Does not include rates themselves, only system charge for 6,000 gallons of monthly consumption
- Utilized by state to evaluate system affordability and help determine appropriate charges by a CWS

2016 NEW MEXICO WATER AND SEWER USER CHARGE SURVEY

System Name: _____ Date: _____
Contact Person: _____ Phone: _____
Title: _____ e-mail: _____

Our survey is based on the **monthly charge** for a customer who uses 6,000 gallons of water in the month of **December 2015** (i.e. if the base rate is \$8.00/month and the water charge is \$2.00/1000 gallons, the total monthly water charge would be $\$8.00 + \$12.00 = \$20.00$). If your system has multiple rate structures depending on meter size or customer type please use the most common monthly charge. In addition, we track water usage as measured by the total water produced or purchased, which is measured at the well head, surface water diversion point or master meter.

Water Service (for 6000 gallons)	Sewer Service (for 6000 gallons)
Residential Rate: \$ _____	Residential Rate: \$ _____
Commercial Rate: \$ _____	Commercial Rate: \$ _____
All water charges included in rent or lot fees? Y / N	Sewer charges included in rent or lot fees? Y / N
Number of Residential Water Connections: _____	Number of Residential Sewer Connections: _____
Number of Commercial & Other Water Connections: _____	Number of Commercial & Other Sewer Connections: _____
Monthly water production for the month of July 2015 : _____ gallons	
Total annual water production for the calendar year of 2015 : _____ gallons	



Why complete the survey?

- Provides state, other CWSs, legislators, and public with information about water's price in a given community
- Allows comparison of systems based on size, geography, and potentially other factors (MDWCAs, etc.)
- Historical documentation of rate structures
- Affordability analysis

2016 NEW MEXICO WATER AND SEWER USER CHARGE SURVEY

System Name: _____ Date: _____
Contact Person: _____ Phone: _____
Title: _____ e-mail: _____

Our survey is based on the **monthly charge** for a customer who uses 6,000 gallons of water in the month of **December 2015** (i.e. if the base rate is \$8.00/month and the water charge is \$2.00/1000 gallons, the total monthly water charge would be \$8.00 + \$12.00 = \$20.00). If your system has multiple rate structures depending on meter size or customer type please use the most common monthly charge. In addition, we track water usage as measured by the total water produced or purchased, which is measured at the well head, surface water diversion point or master meter.

Water Service (for 6000 gallons)	Sewer Service (for 6000 gallons)
Residential Rate: \$ _____	Residential Rate: \$ _____
Commercial Rate: \$ _____	Commercial Rate: \$ _____
All water charges included in rent or lot fees? Y / N	Sewer charges included in rent or lot fees? Y / N
Number of Residential Water Connections: _____	Number of Residential Sewer Connections: _____
Number of Commercial & Other Water Connections: _____	Number of Commercial & Other Sewer Connections: _____
Monthly water production for the month of July 2015 : _____ gallons	
Total annual water production for the calendar year of 2015 : _____ gallons	



Individual CWS Snapshot

Vallecitos MDWCA

- Shows the change in charges for 6,000 gallons of monthly usage over time, as well as associated inflation and affordability metrics
- Vallecitos had a 70.55 percent increase in water charges from 2012 to 2023, which was \$13.34/mo. more than expected increase amount.
- On average, customers could expect to pay 1.36 percent of their county's MHI on their water bill in 2023.
- Large drop in residential connections (31 to 25).

Name	Vallecitos MDWCA
PWSID	NM3503521
2012 Water Charge	\$35.76
2023 Water Charge	\$60.99
Change: 2012-2023	\$25.23
Percent Change: 2012-2023	70.55%
2023 Expected Charge: CPI	\$47.65
Difference Between 2023 Expected CPI and Actual 2023 Charge	\$13.34
2023 Expected Charge: PPI	\$43.86
Difference Between 2023 Expected PPI and Actual 2023 Charge	\$17.13
Percent Change in Residential Connections: 2012-2023	-19.35%
2012 Percent of MHI Spent on Actual Water Bill	1.05%
2023 Percent of MHI Spent on Actual Water Bill	1.36%
2012-2023 Change in Percent, MHI	0.31%
2012 % in Poverty	22.00%
2012 % of Income Spent at Poverty Level	1.86%
2023 Percent in Poverty	18.50%
2023 Percent of Income Spent at Poverty Level	2.44%
2012-2023 Change in Percent, Poverty	0.58%





Previous Rate Study: 2012-2023



2012–2023 Results

Community Water System (CWS) Groupings (by size)	Very Small CWS: 1–150 connections		Small CWS: 151–1000 connections		Medium CWS: 1,001–3,300 connections		Large CWS: 3,300–33,000 connections		Very Large CWS: 33,000+ connections	
Number of systems per subgroup	55		51		16		19		4	
Mean/Median Value	Mean	Median	Mean	Median	Mean	Median	Mean	Median	Mean	Median
2012 Water Charge	\$34.40	\$36.50	\$28.72	\$27.00	\$28.08	\$25.01	\$21.52	\$21.20	\$24.66	\$25.22
2023 Water Charge	\$44.86	\$44.50	\$38.30	\$35.50	\$37.81	\$37.87	\$32.22	\$32.40	\$39.91	\$41.36
Change: 2012–2023	\$10.46	\$9.12	\$9.58	\$7.64	\$9.73	\$10.77	\$10.70	\$9.01	\$15.26	\$16.14
Percent Change: 2012–2023	35.65%	31.51%	38.95%	27.98%	38.36%	46.32%	50.47%	44.00%	61.67%	58.90%
2023 Expected Charge: CPI of 33.24% between 2012 and 2023	\$45.84	\$48.63	\$38.27	\$35.97	\$37.41	\$33.32	\$28.67	\$28.25	\$32.85	\$33.60
Difference Between 2023 Expected CPI and Actual 2023 Charge	–\$0.98	–\$0.63	\$0.03	–\$1.15	\$0.40	\$2.40	\$3.55	\$2.55	\$7.06	\$7.76
2023 Expected Charge: PPI of 22.65% between 2012 and 2023	\$42.19	\$44.77	\$35.23	\$33.12	\$34.44	\$30.67	\$26.39	\$26.00	\$30.24	\$30.93
Difference Between 2023 Expected PPI and Actual 2023 Charge	\$2.66	\$3.02	\$3.07	\$1.45	\$3.37	\$4.16	\$5.83	\$4.93	\$9.67	\$10.43
Percent Change in Customers: 2012–2023	3.97%	0.77%	14.48%	7.53%	11.52%	5.42%	16.25%	6.19%	13.05%	12.65%
2012 Percent of MHI Spent on Actual Water Bill	1.10%	1.05%	0.88%	0.81%	0.83%	0.82%	0.62%	0.59%	0.58%	0.56%
2023 Percent of MHI Spent on Actual Water Bill	1.03%	1.01%	0.86%	0.79%	0.82%	0.74%	0.74%	0.67%	1.12%	1.20%
2012–2023 Change in Percent, MHI	–0.08%	–0.03%	–0.02%	–0.04%	–0.01%	–0.02%	0.12%	0.03%	0.54%	0.58%
2012 Percent in Poverty (At/Below \$23,050)	23.25%	24.00%	23.18%	23.50%	22.63%	22.20%	21.95%	22.20%	18.88%	17.60%
2012 % of Income Spent at Poverty Level	1.79%	1.90%	1.50%	1.41%	1.46%	1.30%	1.12%	1.10%	1.28%	1.31%
2023 Percent in Poverty (At/Below \$30,000)	19.82%	19.90%	19.53%	19.80%	19.66%	19.60%	19.62%	19.40%	14.30%	12.85%
2023 Percent of Income Spent at Poverty Level	1.79%	1.78%	1.53%	1.42%	1.51%	1.51%	1.29%	1.30%	1.60%	1.65%
2012–2023 Change in Income Percent, Poverty	0.00%	0.01%	0.04%	–0.02%	0.05%	0.12%	0.17%	0.13%	0.31%	0.34%



Historic Overall Findings from 2012 -2023 Rate Comparison

- Water and wastewater services would be considered affordable by conventional measures established in literature .
- However, charges have gotten significantly more expensive over the past two decades.
- Size of water system likely has some effect on pricing.
- Economies of scales have not prevented large systems from more aggressively increasing rates.
- Small systems aren't getting bigger = it's a big problem.



What these surveys don't tell us:

- If water charges and maintaining compliance and/or avoiding public health violations are linked
- If a system is covering its full cost of service or subsidizing in some way
- Long-term effects of these charges
- How rate structures are actually set up to bill for other volumes of water or wastewater service

The rate survey provides a snapshot of the cost of water at a given moment, but is limited in determining if any system is charging the “right” amount.





2026 Survey Results

- Process
- Findings
- Recommendations & Next Steps





Process

- April 2026: outreach, including mailers, flyers, emails to administrative contacts, and presentation at NMRWA Conference
- April-June 2026: survey collection, follow-up
- June-July 2026: QA/QC (reviewing accuracy/completion, clarifying missing/unclear data)
- July-August 2026: compilation of survey and analysis
- August 2026: report and survey completed & submitted to NMED
- Prior annual rate surveys published here:
https://www.env.nm.gov/drinking_water/rates/



NMED Website with prior rate surveys

 env.nm.gov/drinking_water/rates/   

 **Water and Sewer Rate Surveys**

[Drinking Water Bureau Home](#)
[Drinking Water Sampling and Analysis](#)
[Emergency Response Story Map](#)
[Lead and Copper Program](#)
[Public Drinking Water System Assistance](#)
[Public Water System Information](#)
[Water Infrastructure Projects and Funding](#)
[Utility Operator Certification Program](#)
[Regional Resiliency](#)

Each year, NMED asks public water systems throughout the state to participate in a Water and Sewer Rate Survey. The survey requests information on charges, production and water loss from the previous year. The survey information is frequently requested by decision makers and funding providers and is useful in evaluating costs of water and sewer utility service in New Mexico.

The survey includes information on:

- Monthly charge for a residential customer and/or a commercial customer who uses 6,000 gallons of water per month
- Number of residential, commercial and other connections
- Gallons of water produced or purchased for the month of July
- Total water produced for the calendar year
- The results of the system's most recent AWWA water audit if available

Download free [AWWA Water Audit Software](#) in order to complete a water audit.

- [2026](#) Survey Results
- [2025](#) Survey Results
- [2024](#) Survey Results
- [2023](#) Survey Results
- [2022](#) Survey Results
- [2021](#) Survey Results
- [2020](#) Survey Results
- [2019](#) Survey Results
- [2018](#) Survey Results
- [2017](#) Survey Results
- [2016](#) Survey Results
- [2015](#) Survey Results
- [2014](#) Survey Results
- [2013](#) Survey Results
- [2012](#) Survey Results

 **Contact Us**
Drinking Water Bureau
drinking.water@env.nm.gov
Ph: 505-476-8620
877-654-8720

Utility Operator Certification:
505-670-7418
UOCP.certification@env.nm.gov



Survey Basics

- All systems with submissions are posted
- Summary tables included at the end of the survey
- Includes all public AND private CWSs, separated between those two categories
- Added water sales figures and median values in 2026





2026 Summary:

- Sample size – 169 public CWSs (37 VS, 56 S, 43 M, 4 L, 5 VL)
- Median monthly residential water charge for 6,000 gallons as of December 2026: \$44.66
- Median charge for <50 connections: \$53.00
- Median charge for 51-200 connections: \$50.89
- Median charge 201-1,000 connections: \$42.41
- Large sample sizes for these 3 groups
- 13 responses from Rio Arriba County
- 62k gallons produced per connection annually; 52k gallons sold (median values)



Results Summary Table: Public CWSs

2026 Rate Survey Publicly Owned Water and Sewer Charges (Average, Minimum and Maximum)														
	Residential 6,000 Gal. Water Rate / Month Dec. 2025	Commercial 6,000 Gal. Water Rate/ Month Dec. 2025	Number of Residential Water Connections	Number of Commercial Water Connections	Residential 6,000 Gal. Sewer Rate/ Month Dec. 2025	Commercial 6,000 Gal. Sewer Rate/ Month Dec. 2025	Number of Residential Sewer Connections	Number of Commercial Sewer Connections	July 2025 Water Production (Gallons / Month)	2025 Total Annual Water Production (Gallons / Year)	2025 Average Annual Water Production per Connection (Gallons / Connection)	2025 Total Annual Water Sales (Gallons / Year)	2025 Average Annual Water Sales per Connection (Gallons / Connection)	
2026 Survey Total Average (Mean)	\$55.20	\$75.44	2,232	393	\$36.46	\$133.59	5,742	670	39,352,390	367,159,923	5,978,479	397,520,858	66,615	
2026 Survey Total Average (Median)	\$44.66	\$58.40	137	17	\$32.40	\$45.67	635	66	1,116,200	9,809,450	62,385	13,475,995	52,975	
2026 Survey Total Minimum	\$15.00	\$16.75	1	1	\$13.35	\$15.06	12	1	10,160	119,570	11,957	367,640	14,706	
2026 Survey Total Maximum	\$574.67	\$428.57	182,245	22,437	\$97.54	\$4,655.05	183,403	19,712	3,100,419,790	29,430,871,000	896,403,920	27,470,843,796	263,174	
Residential Water Rates by Number of Residential Connections for Public Community Water Systems						Residential Sewer Rates Based on Number of Residential Connections for Public Community Water Systems								
Water System Rates	< 50 Connections	51 to 200 Connections	201 to 1,000 Connections	1,001 to 5000 Connections	5,001 to 10,000 Connections	> 10,000 Connections	Sewer System Rates		< 50 Connections	51 to 200 Connections	201 to 1,000 Connections	1,001 to 5,000 Connections	5,001 to 10,000 Connections	> 10,000 Connections
Total Number of Systems in Size Category	37	56	43	21	4	5	Total Number of Systems in Size Category		1	10	22	17	1	5
Average Rate (Mean)	\$61.15	\$60.46	\$47.22	\$50.56	\$51.75	\$43.03	Average Rate (Mean)		\$31.90	\$39.87	\$27.13	\$43.68	\$78.82	\$38.55
Average Rate (Median)	\$53.00	\$50.89	\$42.41	\$43.34	\$50.21	\$40.28	Average Rate (Median)		\$31.90	\$29.88	\$23.23	\$44.79	\$78.82	\$32.46
Minimum Rate	\$16.67	\$22.00	\$15.00	\$19.36	\$40.27	\$16.75	Minimum Rate		\$31.90	\$18.57	\$13.35	\$17.92	\$78.82	\$26.76
Maximum Rate	\$284.00	\$574.67	\$218.72	\$130.95	\$66.29	\$65.14	Maximum Rate		\$31.90	\$97.54	\$54.47	\$70.32	\$78.82	\$65.40



Prior Survey Comparison:

- Average rates for water: \$30.94 in 2016; \$43.72 in 2025; \$44.66 in 2026 (Rates have gone up significantly since 2016)
- Median number of connections: 301 in 2016, 151 in 2025, 154 in 2026 (connections have gone down)
- Annual water production (in gallons) per connection: 90,404 in 2016, 63,486 in 2025, 62,385 in 2026 (amount of water produced has gone down)
- Limits to comparison – different systems responded, so no guarantee results should be linked





Results Table: Comparison with Prior Surveys

2026 Rate Survey Comparison with 2025, 2016 Survey Results												
2026, 2025, 2016 Public CWS Comparison	Number of Survey Responses (Total, Sewer Only)	Residential 6,000 Gal. Water Rate / Month Dec. 2025	Commercial 6,000 Gal. Water Rate/ Month Dec. 2025	Number of Residential Water Connections	Number of Commercial Water Connections	Residential 6,000 Gal. Sewer Rate/ Month Dec. 2025	Commercial 6,000 Gal. Sewer Rate/ Month Dec. 2025	Number of Residential Sewer Connections	Number of Commercial Sewer Connections	July 2025 Water Production (Gallons / Month)	2025 Total Annual Water Production (Gallons / Year)	2025 Average Annual Water Production per Connection (Gallons / Connection)
2026 Survey Total Average (Median)	169, 56	\$44.66	\$58.40	137	17	\$32.40	\$45.67	635	66	1,116,200	9,809,450	62,385
2025 Survey Total Average (Median)	149, 52	\$43.72	\$53.94	133	18	\$30.30	\$43.05	637	80	833,347	8,907,500	63,486
2016 Survey Total Average (Median)	141, 65	\$30.94	\$30.97	253	48	\$21.27	\$27.88	844	99	1,906,561	17,362,235	90,404
2026, 2025, 2016 Private CWS Comparison	Number of Survey Responses (Total, Sewer Only)	Residential 6,000 Gal. Water Rate / Month Dec. 2025	Commercial 6,000 Gal. Water Rate/ Month Dec. 2025	Number of Residential Water Connections	Number of Commercial Water Connections	Residential 6,000 Gal. Sewer Rate/ Month Dec. 2025	Commercial 6,000 Gal. Sewer Rate/ Month Dec. 2025	Number of Residential Sewer Connections	Number of Commercial Sewer Connections	July 2025 Water Production (Gallons / Month)	2025 Total Annual Water Production (Gallons / Year)	2025 Average Annual Water Production per Connection (Gallons / Connection)
2026 Survey Total Average (Median)	48, 9	\$48.28	\$61.04	159	28	\$32.69	\$76.76	83	17	1,852,054	13,857,105	76,408
2025 Survey Total Average (Median)	46, 4	\$49.60	\$65.21	74	6	\$30.82	\$40.84	73	9	639,165	5,832,150	78,170
2016 Survey Total Average (Median)	46, 4	\$37.15	\$42.05	131	5	\$42.36	\$49.80	70	23	1,375,350	13,412,475	83,820



Affordability Summary

- 5.9 percent (10 public systems out of 169 respondents) were charging above the 2 percent threshold
- By one EPA metric, then 94.1 percent of systems surveyed were providing water at affordable levels
- Many systems were charging less than 1 percent of monthly MHI for water service
- All but 1 of the Rio Arriba systems who submitted the survey were charging affordable rates by this metric



Results Table: Affordability*

*List of systems charging more than 2 percent of county MHI for water, which EPA defines as the upper level of affordability for the average family in a community. (Sometimes uses 2.5 percent as well.)

All other systems are charging less than 2 percent.

2026 Rate Survey Respondents with Charges above 2 Percent County MHI Threshold				
Publicly Owned Community Water Systems	County	Median Household Income for County (Annual \$) *	2% of MHI (monthly figure) ^	Monthly Charge for 6,000 Gallons of Water Service #
Canada de Los Alamos MDWCA	Santa Fe	79,071	131.79	284.00
Capulin MDWCA	Rio Arriba	57,155	95.26	125.11
Coyote Creek MDWUA	Catron	49,864	83.11	140.00
El Creston MDWCA	San Miguel	49,431	82.39	83.93
Enchanted Forest MDWCA	Lincoln	53,303	88.84	574.67
Pinos Altos Mutual Domestic Water Consumer Association	Grant	44,958	74.93	79.45
Riveras MDWUA	Guadalupe	42,750	71.25	88.92
Tierra Monte Water Users Association	Bernalillo	69,473	115.79	121.07
Tranquillo Pines MDWCA	Bernalillo	69,473	115.79	218.72
Vista Del Rey Estates Mutual Domestic Water Users Association	Dona Ana	56,848	94.75	100.00
Privately Owned Community Water Systems	County	Median Household Income for County (Annual \$) *	2% of MHI (monthly figure) ^	Monthly Charge for 6,000 Gallons of Water Service #
Homestead Landowners Association	Catron	49,864	83.11	169.00
Roosevelt County Water Cooperation	Roosevelt	52,685	87.81	108.02
Vista de Oro de Placitas Water Users Cooperative	Sandoval	86,636	144.39	171.00

Rio Arriba's 2 percent affordability threshold would be \$95.26 per month, based on EPA and Census data.



Overall Takeaways:

- Water rates have increased over time, often more than inflation
- Smaller systems typically have to charge more (economies of scale)
- Unclear if the full cost of service is being covered, but charges for services are not considered unaffordable by standard thresholds
- Many systems (~60%) do not respond, which limits comprehensive nature of report



Next Steps and Opportunities



Recommendations for PWSs:

- Submit the survey next year! (Coming in early 2027)
- Find and utilize free resources
Collaboration
- Find external funding for capital improvements
- Be proactive

Without appropriate revenue, maintaining infrastructure, building savings, encouraging water conservation, and paying employees/other personnel becomes increasingly difficult.



Recommendations for State Agencies and Policy Makers:

- Prioritize, incentivize, and compel survey completion
- Collect and analyze rate structures, not just charges at set volume (6,000 gallons/month)
- Build internal and external capacity to facilitate regionalization and collaborative efforts among small systems
- Prioritize, incentivize, or compel regionalization for most at-risk systems
- For systems with high levels of low-income households, creating state consumer assistance program could be vital

Next year's rate survey will be collected by SW EFC for NMED again.

Similar request from previous years, but also asking for copies of rate schedules themselves

Would allow for more dynamic comparison of water prices at different volumes

All Community Water Systems (CWSs) should receive both an email and letter with how to submit the survey (sent in January 2027)

Responses can be submitted via online form or through email/mail

Please submit yours early next year!!

This information can be submitted at <https://bit.ly/RateSurveyNM> or emailed to rmagee1@unm.edu.

2026 NEW MEXICO WATER AND SEWER USER CHARGE SURVEY*

System Name & PWS No: _____ Date: _____
Contact Person: _____ Phone: _____
Title: _____ Email: _____

This survey is based on the **monthly charge** for a customer who uses 6,000 gallons of water in the month of **December 2025** (i.e. if the base rate is \$28.00/month and the water charge is \$4.00/1,000 gallons, the total monthly water charge would be \$28.00 + 6 x \$4.00 = \$52.00). If your system has multiple rate structures depending on meter size or customer type, please use the most common monthly charge. In addition, the survey requests water usage as measured by the total water produced or purchased, which is measured at the wellhead, surface water diversion point, or master meter, as well as the total amount of water the system sold to all customers. If a water loss audit was completed, that information is also requested.

Water Service (for 6,000 gallons)		Sewer Service (for 6,000 gallons)	
Residential Rate:	\$ _____	Residential Rate:	\$ _____
Commercial Rate:	\$ _____	Commercial Rate:	\$ _____
Number of Residential Water Connections: None: Y / N		Number of Residential Sewer Connections: None? Y / N	
Number of Commercial & Other Water Connections: None: Y / N		Number of Commercial & Other Sewer Connections: None? Y / N	
Monthly water production (read from master meter(s)) for the month of July 2025 :		_____ gallons	
Annual water production (obtained from master meter(s)) for the calendar year of 2025 :		_____ gallons	
Total annual water sales (obtained from service meters records) for the calendar year of 2025 :		_____ gallons	

If your water system has utilized the AWWA water loss audit process, please provide the results, with the dates listed below. **If you are not familiar with this audit process or did not complete a water loss audit, please indicate that below.**

Did not complete a water audit ☐ Completed another type of calculation of water loss ☐

AWWA Drinking Water Loss Audit Results for:	
_____ Calendar Year 2025	
_____ State Fiscal Year 2025	
_____ Most Recent Audit: From _____ (m/d/yy) to _____ (m/d/yy)	
Apparent Losses:	_____ MG/year
Real Losses:	_____ MG/year
Non-revenue Water:	_____ MG/year
Data Validity Score:	_____ out of 100

*Please print and return your system's Rate Schedules (water/wastewater) and water loss audit summary with this form.





2026 New Mexico Water and Sewer User Charge Survey

This survey is for all New Mexico community water and wastewater systems. One survey should be completed per system. Questions? Please reach out to Ryan Magee, rmagee1@unm.edu.

System and Contact Information:

System Name: *

PWSID Number: *

Example: NM35200005

Name of Contact: *

Title of Contact: *

Example: board president, water operator, etc.

Date of Submittal *

Phone Number: *

Email: *

Water System Website

If your system has a website, Facebook page, or other online presence, please share a link.

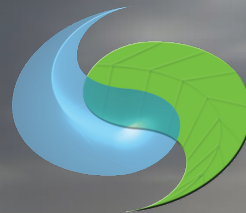
Need help with your water system rates and financials?

Find a friend!



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Questions?

Ryan Magee
Technical Assistance Provider and Trainer
rmagee1@unm.edu

