



New Mexico Environment Department

Consumer Confidence Reports

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April 16, 2026



What is a CCR?

- The Consumer Confidence Report (CCR) is an annual accounting of how your water system performed within a given calendar year
 - Raises consumer awareness
 - Allows consumers to make informed decisions about their drinking water
 - Encourages dialogue between consumers & water utility
- It was established under the 1996 Safe Drinking Water Act Amendment as part of the “Right to Know” provision



Who Must Complete a CCR?

- Required for every Community Public Water System (regardless of population)

New Mexico Environment Department		UOCP Operator Lookup		Drinking Water Program	
County Map of NM		Water System Search		Help	
Water System Facilities		Violations	Enforcement Actions	TCR Sample Results GWR Sample Results	TTHM HAA5 Summaries
Sample Points		Assistance Actions		Recent Positive TCR Results	
Sample Schedules / FANLs / Plans		Compliance Schedules		Other Chemical Results	
Site Visits Milestones		TOC/Alkalinity Results		Chemical Results by: Name Code	
Operators All POC		LRAA (TTHM/HAA5)		Recent Non-TCR Sample Results	
Turbidity Summaries					
TCR Sample Summaries					
Water System Detail Information					
Water System No.:	NM2500112			Federal Type:	C
Water System Name:	[REDACTED]			Federal Source:	GW
Principal County Served:	[REDACTED]			System Status:	A
Principal City Served:	LOMBARD			Activity Date:	11-20-1992
Federal Population:	133			NDPDES Permit No.	



What Must be on Your CCR?

- ❑ Water system information
- ❑ Sources of water
- ❑ Violations of any drinking water regulations
- ❑ Levels of detected contaminants
 - ▣ Sources of contaminant
 - ▣ Maximum Contaminant Level (MCL)
 - ▣ Date of Sample collection
 - ▣ Health effects information
- ❑ Acronym definitions
- ❑ Significant Deficiencies associated with Sanitary Surveys
- ❑ Variances or Exemptions



Where to Find Your Information

- New Mexico Drinking Water Watch
- <https://dww.water.env.nm.gov>

https://dww.water.env.nm.gov/index.jsp



SDWIS
NM Version 2.22



Drinking Water Branch
Drinking Water Watch

Public Water Supply Systems Search Parameters

Water System No.

Water System Name

Principal County Served

Water System Type

Primary Source Water Type

Point of Contact Type

Sample Search Parameters

Sample Class

*Search will also use State Classification Code

State Classification Code

Sample Collection Date Range
(The Sample Search always produces results for the last 2 years, unless you provide a specific date range.)

 To 





Where to Find Your Information

□ <https://dww.water.env.nm.gov>

https://dww.water.env.nm.gov/JSP/SearchDispatch?number=&name=&county=All&WaterSystemType=All&SourceWaterType=All&PointOfContactType=None&..

Return Links
[Water System Search](#)
[County Map](#)
Glossary

Drinking Water Branch

Review Consumer Confidence Data

Enter or Select Water System Or

Select CCR Year

Select Report Format

The report you are about to generate is designed to present the data you will need to assist with creating a regulation-compliant Consumer Confidence Report (CCR). It does not, in and of itself, satisfy the complete requirements of the Consumer Confidence Rule. You may wish to use EPA's CCR iWriter tool to produce a regulation-compliant Consumer Confidence Report. [CCR iWriter](#)

Click on "Generate Report"

Choose your Water System from the dropdown menu



Consumer Confidence Data Report

Consumer Confidence Report

IMPORTANT INFORMATION

In order to meet all of the requirements of the CCR, you must include the following additional information if it pertains to your water system.

Lead and Copper

Definitions:

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	90th Percentile	Units
Copper	09/25/2023	0.23	ppm
Lead	09/25/2023	2.4	ppb

Regulated Contaminants

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	Units
Fluoride	11/09/2022	0.22	0.22 - 0.22	ppm
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	Units
Uranium	08/12/2024	1.1	1.1 - 1.1	ug/l

Violations Table

Consumer Confidence Rule

The Consumer Confidence Rule requires community water systems to prepare a report of the water delivered by the systems.

Violation Type	Violation Begin	Violation End	
CCR REPORT	07/01/2025	07/25/2025	



EPA iWriter Program

- https://sdwis.epa.gov/ords/safewater/r/safe_water_ccr/ccr_iwriter/login_desktop

 **EPA** CCR iWriter

CCR iWriter

This application enables you to produce a regulation compliant Consumer Confidence Report (CCR).

[CCR Home](#)

[CCR Compliance Help](#)

[Tools for Utilities](#)

[PSAs & Communication](#)

[Electronic Delivery of CCR](#)

Login

DON'T REMEMBER YOUR USERNAME OR PASSWORD? Click [here](#).

[Sign-up](#) to create a user name or password.



EPA iWriter Program

□ Water System's Home Page

CCR iWriter

Consumer Confidence ReportsMy AccountHelp

To start a new report click the button labeled "Start New Report" [Start New Report](#)

Existing Consumer Confidence Reports

Rows: 25

☐ ☒ Report Year

Report Year: 2026

Report Title	Report Date				
██████████ MDWCA 2025 Consumer Confidence Report	09-MAR-26	Copy	Delete	Edit	View/Print Download Certificate Form
██████████ a Shop	25-FEB-26	Copy	Delete	Edit	Report in Progress
██████████ Water System 2025 CCR	24-FEB-26	Copy	Delete	Edit	View/Print Download Certificate Form
██████████ 2025 Water Quality Report	18-FEB-26	Copy	Delete	Edit	View/Print Download Certificate Form
Water System 2025 CCR Report	06-FEB-26	Copy	Delete	Edit	View/Print Download Certificate Form



EPA iWriter Program

□ Rename CCR with current calendar year

**CCR iWriter**

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Current Report: Copy of Water System 2025 CCR Report

CCR iWriter Report

- 1. System Information
- 2. System Type and Source
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- 5. Additional Contaminant Information
- 6. Significant Deficiencies
- 7. Monitoring
- 8. Additional Lead Reporting
- 9. Compliance with Other Rules
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1. System Information

(*) indicates a required field.

* Report Title: ⓘ
Copy of Water System 2024 CCR Report

Water System Details

* Water System Primacy Agency: ⓘ
New Mexico (NM)

* Water System: ⓘ
NM3580332 - A A MICHAEL STORE & X
Please type PWSID or name to search for PWS.

Relevant Links

Water System Homepage URL: ⓘ

CCR report URL: ⓘ

Contact Details

Update as necessary for CCR. Source data will not be modified

* Contact Name: ⓘ
A A MICHAEL STORE & TRAILER PK

* Email: ⓘ
brandi.littleton@env.nm.gov

* Phone: ⓘ Fax: ⓘ
505-552-6150

Address: ⓘ
P.O. BOX 2

City: ⓘ State: ⓘ Zip Code: ⓘ
PAGUATE NM 87040

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EPA iWriter - Errors

CCR iWriter

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1 error has occurred
• System Type is required.

Current Report: City Water System 2025 Annual Water Quality Report

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CCR iWriter Report

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2. System Type and Source

System Type and Size

* Check each type that contributes water to the distribution system.

☐ Ground Water

☐ Ground Water Under Direct Influence of Surface Water

☐ Surface Water

☐ Another Water System

System Type is required.

* How many people does the system serve?

☒ Less than 10,000

☐ 10,000 - 99,999

☐ 100,000 or more

Multiple Water Sources

Does the system distribute water to its customers from multiple hydraulically independent distribution systems that are fed by different raw water sources?

☐ Yes ☒ No ?

If yes, you will need to complete a separate report for each independent distribution system if you use the CCR iWriter.

Consecutive System

Is the system a "consecutive system" (a system that purchases water from another drinking water system)?

☐ Yes ☒ No



EPA iWriter - Contaminants



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3. Contaminant Information Summary

This is a list of entered contaminants. You can edit or delete one by clicking the appropriate link. Reported Values in **red** indicate a violation.
To enter information on a new [regulated contaminant that was detected](#) click the button labeled "Enter New Contaminant".

Contaminant	Reported Level	MCL		
Alpha emitters	20 pCi/L	15 pCi/L	Edit	Delete
Arsenic	2.1 ppb	10 ppb	Edit	Delete
Barium	0.05 ppm	2 ppm	Edit	Delete
Chlorine (as Cl2)	1 ppm	4 ppm (MRDL)	Edit	Delete
Copper - action level at consumer taps	1 ppm	1.3 ppm (AL)	Edit	Delete
Fluoride	0.4 ppm	4 ppm	Edit	Delete
Haloacetic Acids (HAA5)	1.7 ppb	60 ppb	Edit	Delete
Lead - action level at consumer taps	0 ppb	15 ppb (AL)	Edit	Delete
Radium (combined 226/228)	0.06 pCi/L	5 pCi/L	Edit	Delete
TTHMs [Total Trihalomethanes]	4 ppb	80 ppb	Edit	Delete

Enter New Contaminant

Always choose "Action Level"
for Copper & Lead

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What's New for 2025 CCR?

□ Lowest & highest Lead & Copper results

- From your most recent round of sampling (Reg 40 CFR 141.153.vi)

90th Percentile Level: Units:

* Year of Sample:

Was the contaminant detected in all samples?
☐ Yes ☒ No

Highest level detected Units:

Number of sites that exceed the Action Level:

Number of sampling sites:

90th Percentile Level: Units:

* Year of Sample:

Was the contaminant detected in all samples?
☒ Yes ☐ No

Lowest level detected Highest level detected Units:

Number of sites that exceed the Action Level:

Number of sampling sites:

Contaminants	MCLG	AL	Your Water	Range		# Samples Exceeding AL	Sample Date	Exceeds AL	Typical Source
				Low	High				
Inorganic Contaminants									
Copper - action level at consumer taps (ppm)	1.3	1.3	0.000012	00	0.00018	0	January to June 2025	No	Corrosion of household plumbing systems; Erosion of natural deposits



Where to get your Lead & Copper Results

- NM Drinking Water Watch
 - ▣ <https://dww.water.env.nm.gov>

Drinking Water Program		
Help		
WR Sample	TTHM HAA5 Summaries	
Results	PBCU Summaries	
	Chlorine Summaries	
me Code	Turbidity Summaries	
e Results	TCR Sample Summaries	
	Federal Type:	C
	Federal Source:	GW
	System Status:	A
	Activity Date:	06-01-1977
	NDPDES Permit No.	

PBCU Sample Summary Results						
MP Begin Date	Type	# Samples	Measure	Units	Analyte Code/Name	Last Sample Date
01-01-2025 12-31-2027	95%	10	0.16	MG/L	CU90 - COPPER SUMMARY	
01-01-2025 12-31-2027	90%	10	0.14	MG/L	CU90 - COPPER SUMMARY	08-10-2025
01-01-2025 12-31-2027	AL	0 Exceeding Action Level			CU90 - COPPER SUMMARY	
01-01-2025 12-31-2027	AL	0 Exceeding Action Level			PB90 - LEAD SUMMARY	
01-01-2025 12-31-2027	95%	10	0.0032	MG/L	PB90 - LEAD SUMMARY	
01-01-2025 12-31-2027	90%	10	0.0031	MG/L	PB90 - LEAD SUMMARY	08-10-2025
01-01-2024						

PBCU Sample Results						
Sample No.	Site	Date	Result	Units	Analyte	Laboratory
885-30865-9	SP464190001	08-10-2025	no detect	LOW	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-8	SP464190001	08-10-2025	0.0031	MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-7	SP464190001	08-10-2025	0.0013	MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-6	SP464190001	08-10-2025	0.0021	MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-5	SP464190001	08-10-2025	0.0032	HIGH MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-4	SP464190001	08-10-2025	0.00078	MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-3	SP464190001	08-10-2025	0.0023	MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-2	SP464190001	08-10-2025	0.0005	MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-10	SP464190001	08-10-2025	0.00076	MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY
885-30865-1	SP464190001	08-10-2025	0.0024	MG/L	LEAD	HALL ENVIRONMENTAL ANALYSIS LABORATORY



What's New for 2025 CCR?

□ PFAS Sampling

EPA CCR iWriter

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4. UCMR Contaminants Information

* Did the system monitor for Unregulated Contaminant Monitoring Rule (UCMR) contaminants? Click the blue, underlined text to learn more about UCMR contaminants.

☒ Yes ☐ No [?](#)

Were any UCMR contaminants detected?

☒ Yes ☐ No

Below is a list of entered contaminants. You can edit or delete one by clicking the appropriate link. To enter information on a new UCMR contaminant that was detected click the button labeled "Enter New Contaminant"

Contaminant	Reported Level		
1-butanol	30 ug/L	Edit	Delete
lithium	1 mg/L	Edit	Delete
perfluorooctanesulfonic acid (PFOS)	ND	Edit	Delete
perfluorooctanoic acid (PFOA)	.55 mg/L	Edit	Delete

[Enter New Contaminant](#)

The dropdown menu lists all the PFAS contaminants tested by the State of NM

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EPA iWriter – Survey Deficiencies

- ❑ You must list deficiencies and the status of each:
 - ▣ From your sanitary survey conducted in 2025
 - or
 - ▣ Any uncorrected deficiencies from prior years' sanitary survey

CCR iWriter nmccrule

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6. Significant Deficiencies

* Did the system have an uncorrected significant deficiency under the Ground Water Rule or is the system required to report a deficiency that was corrected?

☒ Yes ☐ No

You must describe the nature of the significant deficiency and the date it was identified by the State. If the significant deficiency was not corrected by the end of the calendar year, include information regarding the State-approved plan and schedule for correction, including interim measures, progress to date, and any interim measures completed. If the significant deficiency was corrected by the end of the calendar year, include information regarding how the deficiency was corrected and the date it was corrected.

During the 2025 sanitary survey conducted by NMED on March 22, 2025, the following significant deficiencies were found:

- 1. Storage Tank #1 had not been inspected STATUS: Corrected in July 2025 when we had the storage tanks professionally inspected and cleaned
- 2. Inadequate seal at the Well #3 STATUS: corrected on March 29 when wellhead was seal

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What's New for 2025 CCR?

□ LSL Inventory

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8. Additional Lead Reporting

* Did the system inventory include any lead, galvanized requiring replacement, and/or lead status unknown service lines?

☒ Yes ☐ No

* Indicate how the public can access the service line inventory information.

City of Gatlinburg water system inventory does not include lead service lines. We completed the required report, but there were some connections with unknown pipe composition. We are working on identifying these unknown connections. For more information about the inventory, contact City Hall at 505-229-4489 or visit our website at cityofgatlin@gatlin.nm.gov.

If available, provide a link to a website containing inventory information for the water system.

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EPA iWriter – Violations

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9. Compliance with Other Rules

Did the system have any Monitoring and reporting of compliance data violations?

☒ Yes ☐ No

You must describe the violation, potential, adverse health effects (if any), and the steps the system has taken to correct the violation. If your system failed to take the sample on time, this section should say "health effects unknown". on-time, but mailed the results late, you don't need to discuss health effects. Note: The aforementioned is also applicable to Revised Total Coliform Rule (RTCR).

Monitoring and reporting of compliance data violations

City Water System received a violation on November 25, 2025, for failure to provide public notice to our customers for failure to hire a certified operator before the deadline. We have posted the public notice and informed NMED. We are now back in compliance.

Did the system have any Record keeping violations?

☐ Yes ☒ No

Did the system have any Special monitoring requirements violations?

☐ Yes ☒ No

Did the system have any violation of a variance, an exemption, or an administrative or judicial order violations?

☐ Yes ☒ No

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EPA iWriter –Create Your Report

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13. Create Report - Data Review

This page is a review of all the information you've entered. Listed below are all the items where the information you've supplied is either missing or incomplete. Clicking the edit link next to an item will take you to the appropriate page.

All missing information must be provided before the report can be finalized.

Missing/Incomplete Information	
You must select Water System Type and Size.	Edit

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The Program won't allow you to advance if any errors exist

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13. Create Report - Report Section Summary

***** IMPORTANT *****

Information must be provided for each section in order to access the report.

Click the "Report" button to view or download the report.

Report

Section Title	Text Entered	
Is my water safe?	Yes	[Edit]
Do I need to take special precautions?	Yes	[Edit]
Where does my water come from?	Yes	[Edit]
Source water assessment and its availability	Yes	[Edit]
Why are there contaminants in my drinking water?	Yes	[Edit]
How can I get involved?	Yes	[Edit]
Additional Information for Lead	Yes	[Edit]

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If you did not add a statement in any of these sections, the program will not allow you to advance. Click EDIT and type in a statement.

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13. Create Report - View Report

You can edit your Consumer Confidence Report by downloading the MS Word (doc) version. Once you're satisfied with your report, remember to submit it to your primacy agency by July 1st and the completed certificate form by October 1st.

View/Print CCR	CCRIWriter_Report_92433
Download CCR (DOC)	CCRIWriter_Report_92433.doc
Download Certificate Form (PDF)	Certificate Form

ALWAYS click the center link to download your CCR onto your computer (.doc)

Once you've completed and and downloaded your Consumer Confidence Report click Next to view the final page.

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Public Notices (PN)

- If you have a violation that requires a PN, you can attach it to the end of your CCR
 - The CCR Certification serves as proof that both the CCR and the PN were provided to your water users

CAUTION:

If your CCR Certification date is **AFTER** the PN due date stated in the Notice of Violation Letter, you will receive another violation for not issuing the PN before the deadline.



Send Your CCR to NMED

- Save your downloaded CCR as a Word document
- Review the document for any errors
- Email to NMED for review:

nmenv.ccr@env.nm.gov

- NMED will review your CCR and either:
 - Approve it – email a FINAL copy in (.pdf) format for distribution with a blank CCR Certification Form
 - Reject it – email feedback regarding inaccuracies/errors
 - NMED will provide a maximum of 3 courtesy reviews



Important Dates to Remember

❑ No Later than April 1, 2026

- ❑ Public Water Systems (PWS) that provide water to other public water systems (i.e. wholesalers to consecutive systems) must deliver necessary CCR information to their consecutive public water systems.
- ❑ Proof or Certification of this data transfer must be provided to NMED-WPCEB.
- ❑ Submittal via email is preferable (nmenv.ccr@env.nm.gov)

❑ No Later Than June 10, 2026

- ❑ Last day to submit Consumer Confidence Report (CCR) to WPCEB CCR Rule administrator for courtesy review.
- ❑ CCRs received by WPCEB after June 10, 2026, will be considered final and no courtesy review will be provided for those CCRs.
- ❑ Submittal via email is preferable (nmenv.ccr@env.nm.gov)

❑ No Later Than July 1, 2026

- ❑ Deliver CCR to consumers and send a copy to the NMED-WPCEB.
- ❑ CCR certification may be submitted to WPCEB at this time (recommended).

❑ No Later Than October 1, 2026

- ❑ Submit CCR certification to NMED-WPCEB.
- ❑ Submittal via email is preferable (nmenv.ccr@env.nm.gov)



Frequently Asked Questions (FAQ)

- ❑ Why does it take so long for NM to publish the CCR data report in Drinking Water Watch?
- ❑ Why does the iWriter Program freeze up or not allow me in?
- ❑ Why did you change my Alpha Emitters contaminant level during the CCR review?

Gross alpha excluding radon and uranium	2025	2	1.3 - 2	pCi/L
---	------	---	---------	-------

Other Chemical Sample Results						
Analyte Code	Analyte Name	Method	Less Than Ind.	Level Type	Reporting Level	Concentration
4010	COMBINED RADIUM (-226 & -228)					0.62 PC/L
4006	COMBINED URANIUM	200.8				1.0 UG/L
4000	GROSS ALPHA, EXCL. RADON & U					1.3 PC/L
4002	GROSS ALPHA, INCL. RADON & U	900				2.0 PC/L
4100	GROSS BETA PARTICLE ACTIVITY	900				2.2 PC/L
4020	RADIUM-226	903.1				0.15 PC/L
4030	RADIUM-228	904.0				0.47 PC/L



FAQ (Continued)

□ Why did NMED reject my CCR Certification?

Distribution of CCR Certification Form

Community Water System Name: Radiator Springs MDWUA

Water System Identification Number: NM3410101

Calendar Year of Report: 2025

The community water system named above hereby confirms that its consumer confidence report has been distributed to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the primacy agency.

Certified By (Name): Joe Mater

Title: Lead Operator and Administrative Contact

Phone # 555-511-5101 Date of this Certification: **3-27-2026**

Check all applicable methods of delivery and provide the date each was completed. Forms that do not include the date of delivery for each method used may be rejected.

METHOD OF DELIVERY	CCR DELIVERY DATE
☒ CCR was distributed by mail or other direct delivery.	<u>**3-27-2026**</u>
The following are "Good faith" efforts that may be used to reach non-bill paying consumers:	
☐ Posted the CCR on the Internet (provide the direct URL address)	
☒ Mailed/Emailed to each bill-paying customer a notification that the CCR is available at: <u>Radiator Springs City Hall</u>	<u>**3-23-2026**</u>
☒ E-mailed/ Mailed to each bill-paying customer a notification that the CCR is available on the Internet at: <u>www.radiatorsprings/MDWUA/ccr</u>	<u>**3-23-2026**</u>
☐ E-mailed the CCR as an electronic file email attachment	
☒ Mailed the CCR to postal patrons within the service area. (Attach zip codes use) <u>88002, 88003</u>	<u>**3-27-2026**</u>
☐ Advertised availability of the CCR in news media (attach copy of announcement)	
☐ Publication of the CCR in local newspaper (attach copy)	
☒ Posted the CCR in public places (attach a list of locations)	<u>**3-23-2026**</u>
☐ Delivery of multiple copies to single bill addresses serving several persons such as apartments, businesses, and large private employers	
☐ Delivery to community organizations (attach a list)	

CCR Posted at the following Locations:

Radiator Springs City Hall
Radiator Springs City Hall
Radiator Springs Post Office

Wrong System ID #

Certification Date is BEFORE Delivery Date

Did not include a list of Posting Locations



Contact Information

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Questions?