

New Mexico Environment Department

SCIENCE | INNOVATION | COLLABORATION | COMPLIANCE



Water System Outage Checklist

*New Mexico Environment Department Drinking Water Bureau
Technical Services Program (updated 12/05/2023)*

STEP 1. IMPLEMENT YOUR SYSTEM'S EMERGENCY RESPONSE PLAN

Your water system's emergency response plan should include strategies, resources, plans, and procedures to respond to an incident such as a water outage. If your system does not have an emergency response plan or you are unable to implement the strategies outlined in your emergency response plan, immediately proceed to **STEP 2** below for emergency assistance.

STEP 2. CONTACT THE NMED DRINKING WATER BUREAU

- NMED 24-hour Emergency Hotline 505-827-9329
- Drinking Water Bureau Mainline 505-476-8620 or 877-654-8720 or by email drinking.water@state.nm.us

STEP 3. CONTACT YOUR COUNTY EMERGENCY MANAGER

- Contact your County Emergency Manager to request emergency assistance and determine if there are local county resources that may assist your community with water outages.

County Emergency Manager Cell Phone Numbers

Bernalillo	505-977-5212	Eddy	575-988-3166	Luna	575-544-7457	San Miguel	505-429-6805
Catron	505-553-0662	Grant	Vacant	McKinley	505-488-3986	Sandoval	505-934-3222
Chaves	575-910-5033	Guadalupe	575-512-6134	Mora		Santa Fe	505-670-0207
Cibola	505-285-7944	Harding	575-512-6319	Otero	575-551-4884	Sierra	
Colfax	575-707-3579	Hidalgo	575-534-5113	Quay	575-403-5286	Socorro	505-716-2333
Curry	575-763-9494	Lea	575-605-6561	Rio Arriba	505-901-8989	Taos	575-779-9381
De Baca	575-799-8247	Lincoln	575-808-1381	Roosevelt	575-607-5700	Torrance	505-705-0836
Doña Ana	575-496-8282	Los Alamos	505-709-8632	San Juan	505-320-8656	Union	575-207-5454
						Valencia	505-264-6240

STEP 4. SEEK TECHNICAL ASSISTANCE

- Contact New Mexico Rural Water Association (NMRWA) for assistance with troubleshooting the cause of the outage and NM WARN (Water / Wastewater Agency Response Network) information to join the network of systems that help each other out in emergency situations. Call 505-884-1031 or email info@nmrwa.org.

New Mexico County Emergency Managers (updated 09/19/2023)

County	Point of Contact	Office Phone	Cellular	Address	City, State Zip Code	E-Mail
Bernalillo	Thomas Walmsley	(505) 468-1309	(505) 977-5212	6840 Second St. NW	Albuquerque, NM 87107	twalmsley@bernco.gov
Catron	Dusty Choate	(575) 533-6498	(505) 553-0662	3 Mountaineer Road (P.O. Box 507)	Reserve, NM 87830	dusty.choate@catroncountynm.gov
Chaves	Karen Sanders	(575) 624-6740	(575) 910-5033	2800 Wiltshire Blvd	Roswell, NM 88201	k.sanders@roswell-nm.gov
Cibola	Dustin Middleton	(505) 285-2558	(505) 285-7944	515 W. High St. Suite B	Grants, NM 87020	dmiddleton@co.cibola.nm.us
Colfax	Thomas Vigil	(575) 445-7050	(575) 707-3579	230 North 3rd Street (P.O. Box 1498)	Raton, NM 87740	tvigil@co.colfax.nm.us
Curry	Ruthann Kelly (Interim)	(575) 763-9487	(575) 763-9494	321 N. Connelly St	Clovis, NM 88101	rkelly@cityofclovis.org
De Baca	Linda Boyd	(575) 355-2405	(575) 799-8247	P.O. Box 347	Ft. Sumner, NM 88119	dbcrecc@plateau.net
Dona Ana	Stephen Lopez	(575) 647-7902	(575) 496-8282	845 N. Motel Blvd	Las Cruces, NM 88007	stephen@donaanacounty.org
Eddy	Jennifer Armendariz	(575) 628-5454	(575) 988-3166	101 W. Greene Street	Carlsbad, NM 88220	jarmendariz@eddyoem.com
Grant	Vacant	(575) 956-5426		1400 Highway 180 East	Silver City, NM 88061	Emergency Management - Grant County
Guadalupe	Ben Rael	(575) 472-3306	(575) 512-6134	130 S. 4th Street	Santa Rosa, NM 88435	brael@guadco.us
Harding	Victoria Villarreal	(575) 673-2231	(575) 512-6319	35 Pine Street	Mosquero, NM 87733	v.villarreal@hardingcounty.org
Hidalgo	Tyler Plumb	(575) 542-8827	(575) 534-5113	305 Pyramid St	Lordsburg, NM 88045	tyler.plumb@hidalgocounty.org
Lea	Lorenzo Velasquez	(575) 391-2961	(575) 605-6561	1019 East Bender Blvd.	Hobbs, NM 88240	lvelasquez@leacounty.net
Lincoln	Joe Kenmore	(575) 336-8600	(575) 808-1381	300 Central Avenue (P.O. Box 711)	Carrizozo, NM 88301	jkenmore@lincolncountynm.gov
Los Alamos	Beverly Simpson	(505) 662-8283	(505) 709-8632	1000 Central Ave	Los Alamos, NM 87544	Beverly.simpson@lacnm.us
Luna	Phillip Rodriguez	(575) 543-6569	(575) 544-7457	700 S. Silver Ave	Deming, NM 88030	emergency_management@lunacountynm.us
McKinley	Adam Berry	(505) 722-4248	(505) 488-3986	2221 Boyd Ave (P.O. Box 70)	Gallup, NM 87305	adam.berry@co.mckinley.nm.us
Mora	David Montoya	(575) 447-0161		1 Courthouse Dr	Mora, NM 87732	dmontoya@countymora.com
Otero	Matthew Clark	(575) 439-2612	(575) 551-4884	1101 New York Avenue	Alamogordo, NM 88310	mclark@co.otero.nm.us
Quay	Pierce Gutierrez	(575) 461-8535	(575) 403-5286	300 S. Third Street (P.O. Box 1246)	Tucumcari, NM 88401	pierce.gutierrez@quaycounty-nm.gov
Rio Arriba	Alex Sisneros	(505) 747-1941	(505) 901-8989	1122 Industrial Park Road	Espanola, NM 87532	alex.sisneros@rio-arriba.org
Roosevelt	Johnny Montiel	(575) 359-2869	(575) 607-5700	1111 W Fir St	Portales, NM 88130	jmontiel@rooseveltcounty.com
San Juan	Mike Mestas	(505) 334-4714	(505) 320-8656	209 S. Oliver Dr	Aztec, NM 87410	mmestas@sjcounty.net
San Miguel	Dennis Esquibel	(505) 425-6190	(505) 429-6805	500 W. National Ave. Suite 105	Las Vegas, NM 87701	desquibel@co.sanmiguel.nm.us
Sandoval	Dan Heerding	(505) 867-0245	(505) 934-3222	1500 Idalia Rd, Bldg D	Bernalillo, NM 87004	dheerding@sandovalcountynm.gov
Santa Fe	Martin Vigil, EM	(505) 992-3072	(505) 670-0207	100 Catron St	Santa Fe, NM 87501	mavigil@santafecountynm.gov
Sierra	Ryan Williams	(575) 894-6215		1712 N. Date, Suite D	Truth or Consequences, NM 87901	rwilliams@sierraco.org
Socorro	Gail Rogers-Tripp	(575) 835-2029 x 1200	(505) 716-2333	198 Neel Avenue	Socorro, NM 87801	grogers@co.socorro.nm.us
Taos	Bobby Lucero	(575) 737-6459	(575) 779-9381	6 Miranda Canyon Rd	Ranchos De Taos, NM 87557	bobby.lucero@taoscounty.org
Torrance	Samantha O'Dell	(505) 544-4727	(505) 297-9981	PO Box 48 903A State Highway 41	Estancia, NM 87016	sodell@tcnm.us
Union	Kris Lawrence	(575) 207-5454	(575) 207-5454	200 Court St (P.O. Box 430)	Clayton, NM 88415	emergencymgr@unionnm.us
Valencia	Sarah Gillen	(505) 866-2043	(505) 264-6240	444 Luna Avenue	Los Lunas, NM 87031	sarah.gillen@co.valencia.nm.us

Local Emergency Planning Committees CONTACT INFORMATION

Albuquerque - LEPC

Eugen McPeck, 505-934-8702
lepc@lepcabq.org
www.lepcabqbernmco.org

Catron County LEPC

Dusty Choate, 575-533-6498
dusty.Choate@catroncountynm.gov

Chaves County / Roswell – LEPC

Karen Sanders, 575-624-6740
k.sanders@roswell-nm.gov

Cibola County - LEPC

Dustin Middleton, 505-285-2558
dmiddleton@co.cibola.nm.us

Colfax County – LEPC

Thomas Vigil, 575-445-7050
tvigil@co.colfax.nm.us

Clovis-Curry County - LEPC

Dan Heerding, 575-763-9485
dheerding@cityofclovis.org
www.cityofclovis.org/lepc

De Baca County - LEPC

Linda Boyd, 575-355-2405
dbcrecc@plateautel.net

Dona Ana County/Las Cruces – LEPC

Jason Smith, 575-647-7900
daclepcsec@gmail.com
www.donaanacounty.org/emergency/lepc

Eddy County - LEPC

Jennifer Armendariz, 575-628-5454
jarmendariz@eddyOEM.com
www.eddyoem.com

Grant County – LEPC

Gilbert Helton, 575-574-0065
ghelton@grantcounty.nm.gov

Guadalupe County – LEPC

Lorenzo Mata, 575-472-3711
lmata@guadco.us

Harding County – LEPC

A. Raymond Gutierrez, 575-673-2231
hcsogutz@hardingcounty.org

Hidalgo County – LEPC

Scott Richins, 575-534-5113
911addressor@hidalgocounty.org
Scott.richins@hidalgocounty.org

Los Alamos County – LEPC

Beverly Simpson, 505-662-8283
Beverly.simpson@lacnm.us

Lea County – LEPC

Lorenzo Velasquez, 575-391-2983
lvelasquez@leacounty.net
<http://www.leacounty.net/EmergencyMgt/emeboutus.html>

Lincoln County – LEPC

Joe Kenmore, 575-336-8601
Or 575-808-1381
jkenmore@lincolncountynm.gov

Luna County / Deming – LEPC

Sheriff Kelly Gannaway, 575-546-2655
kgannaway@lunacountynm.us

McKinley County – LEPC

Susan Mahooty, 505-722-4248
smahooty@co.McKinley.nm.us

Mora County – LEPC

Rumaldo Pino, 575-387-5393
moracopz@yahoo.com

Otero County – LEPC

James LeClair, 575-439-4298
jleclair@ci.alamogordo.nm.us

Quay County – LEPC

Daniel Zemora, 575-461-8535
Daniel.zemora@quaycounty-nm.gov

Rio Arriba County - LEPC

Alfredo Montoya, 505-747-6367
aamontoya@rio-arriba.org

Roosevelt County – LEPC

Johnny Montiel, 575-359-2869
jmontiel@rooseveltcounty.com

San Juan County – LEPC

Mike Mestas, 505-334-4714
mmestas@sjcounty.net
www.sjcoem.com/communityprograms/lepc

San Miguel County/Las Vegas – LEPC

Connie Abila, 505-425-6190
cabila@co.sanmiguel.nm.us

Sandoval County – LEPC

Seth Muller, 505-867-0245
EOC@sandovalcountynm.gov

Santa Fe County – LEPC

Martin Vigil, 505-992-3072
mavigil@santafecounty.org

Sierra County – LEPC

Paul Tooley, 575-891-6215
ptooley@sierraco.org

Socorro County – LEPC

Jerry Wheeler, 575-835-2029
jwheeler@co.socorro.nm.us

Taos County – LEPC

Bobby Lucero, 505-737-6459
bobby.lucero@taoscounty.org

Torrance County – LEPC

Mat Propp, 505-544-4727

Union County – LEPC

Robert Wingo, 575-207- 5454
emergencymgr@unionnm.us

Valencia County – LEPC

Sarah Gillen, 505-866-2043
Sarah.gillen@loslunasnm.gov

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Filling Station	Contact	Phone / Email	County	Area Served
Alamogordo Domestic Water System	Dave Nunnolley	575-437-5991 dnunnolley@ci.alamogordo.nm.us	Otero	Any Area
Algodones WUA	John Arango	505-379-4133 jarango@nmia.com	Sandoval	Algodones WUA consumers only
Ancones MDWWCA	Stacy Chacon	505-423-5702 anconesmutualdomestic@gmail.com	Rio Arriba	Any area
Aztec Domestic Water System	Andrew Galloway	505-334-8684 agalloway@aztecnm.gov	San Juan	Any area
Bloomfield Water Supply System	Ruben Armenta	505-632-2486 armenta@bloomfieldnm.com	San Juan	Bloomfield Water Supply System consumers only
Camino Real Regional Utility Authority	Brent Westmoreland	575-649-9349 brentw@donaanacounty.org	Dona Ana	Surrounding Area
City of Raton/Raton Water Works	Terry Sykes	575-445-3861 tsykes@cityofraton.com	Colfax	Surrounding Area
Cordova MDWCA	Angelo Sandoval	505-927-0824 sandoval.angelo45@gmail.com	Rio Arriba	Any Area
Corona Water System	Terri Racher	575-849-5511 villageofcorona@plateautel.net	Lincoln	Any Area
Coyote Creek Mutual Domestic WUA	Jennifer Wagner	928-551-8358 jeniann34@gmail.com	Catron	Any area, during extreme emergencies only
Cuba Water System	Ester Herrera	575-289-2020 cubawater@gmail.com	Sandoval	Cuba Water System consumers only
Deming Municipal Water System	Archie Heddleston	575-494-0831 martmath1@hotmail.com	Luna	Any Area
El Creston MDWCA	Gene Solyntjes	505-425-2613 genes0504@gmail.com	San Miguel	El Creston MDWCA consumers only
El Vadito De Los Cerrillos Water Assoc	Todd Brown	505-438-3008 brownp52@yahoo.com	Santa Fe	El Vadito De Los Cerrillos Water Assoc consumers only
Elida Water System	Kimberly Summers	575-274-6465 townofelida@yucca.net	Roosevelt	Roosevelt County residents only
Entranosa Water and Wastewater Coop	Jack Crider	505-281-8700 jcrider@entranosawater.com	Bernalillo	Any area
Fort Sumner Municipal Water System	Jamie Wall	575-355-2401 fscityhalljw@plateautel.net	De Baca	Any Area
Gallup Water System	Adrian Maruffo	505-726-6041 amaruffo@gallupnm.gov	McKinley	Any area

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Filling Station	Contact	Phone / Email	County	Area Served
Socorro	Lloyd Martinez	575-650-0545 lmartinez@socorronm.gov	Socorro	Any area
Silver City Water System	Robert Esqueda	575-534-6355 resqueda@qwestoffice.net	Grant	Any Area
Tecolote MDWCA	Angela Herrera	575-427-1141 chatoymaria1961@gmail.com	San Miguel	Any area, during extreme emergencies only
Tecolotito MDWCA	Veronica Castro	505-426-6210 elvallewater@hotmail.com	San Miguel	Any Area
Timberon W and SD	JJ Duckett	575-987-2250 gm@timberonwater.com	Otero	Any Area
Tres Piedras MDWCA	Olivia Payne	575-737-0333 office@trespiedras.com	Taos	Any Area
Twin Forks MDWCA	Mike Woodson	575-415-1418 twinforks@pvt.net	Otero	Twin Forks MDWCA consumers only
Very Large Array VLA	Shane Baca	575-835-7323 sbaca@aoc.nrao.edu	Socorro	Any area, water haulers or large containers only
West Rim	David Baca	575-613-0994 davidbaca@westrimwater.com	Taos	Taos County residents only
White Sands Missile Range (Main Post)-FF	Jeffrey A Smith	575-678-6433 jeffrey.a.smith591.civ@mail.mil	Dona Ana	Any Area
Wild and Wooley Trailer Ranch	David Rivera	505-204-1259 rivera.david1971@gmail.com	Santa Fe	Wild and Wooley Trailer Ranch consumers only
Willard Village Of	Angelina Halbert	505-720-2408 anilegna1129@gmail.com	Torrance	Any Area

For more information about **this Checklist**, please contact:

New Mexico Environment Department
Drinking Water Bureau

Call: 505-476-8620 or 877-654-8720

Email: drinking.water@env.nm.gov

Website: https://www.env.nm.gov/drinking_water/

Laboratories Certified by NMED-DWB to Analyze Drinking Water Samples for Water Systems in New Mexico

Last Updated: 8/28/2023

Laboratory	Lab Certification Number	Certified to Analyze for Analyte group(s)*	Location	Certification Expiration Date	Phone	** On Contract
ABC/WUA Water Quality Lab	NM0802	M	Albuquerque, NM	7/31/2024	(505) 289-3499	Y
ACZ Laboratories	CO00028	HM, Pb/Cu, IO, RAD, TOC, SD	Steamboat Springs, CO	7/31/2024	(970) 879-6590	N
ALS Laboratory Group - Cincinnati	OH01323	A	Cincinnati, OH	4/1/2024	(513) 733-5336	N
Anatek Labs Inc. - Moscow	ID00013	HM, SOC, VOC, IO, DBP, SD, Pb/Cu, PFAS, TOC, DOC	Moscow, ID	6/30/2024	(208) 883-2839	N
Anatek Labs Inc. - Spokane	WA00169	RAD	Spokane, WA	6/30/2024	(509) 838-3999	N
Aqua Environmental Testing - AlamoGordo	NM1608	M	AlamoGordo, NM	8/16/2025	(575) 921-8330	Y
Aqua Environmental Testing - Las Cruces	NM1201	M	Las Cruces, NM	5/20/2024	(575) 526-0871	Y
Aqua Environmental Testing - Ruidoso	NM0701	M	Ruidoso, NM	6/2/2025	(575) 336-1107	Y
BSN dba Indepth Water Testing	NM9412	M	Santa Fe, NM	4/16/2025	(505) 471-2023	Y
Cape Fear Analytical	NCC01894	DI	Wilmington, NC	8/31/2023	(910) 795-0471	N
Cardinal Laboratories	NM00036	M, VOC, DBP, SOC, HM, PFAS, RAD, DI, A, IO, Pb/Cu, TOC, DOC	Hobbs, NM	4/30/2024	(575) 393-2326	Y
City of Carlsbad	NM9405	M	Carlsbad, NM	4/6/2024	(575) 628-8176	Y
Farmington Environmental Lab	NM9448	M, E	Farmington, NM	7/17/2024	(505) 325-6953	Y
City of Hobbs	NM9411	M	Hobbs, NM	6/8/2024	(575) 397-9315	Y
City of Las Cruces	NM9415	M	Las Cruces, NM	6/8/2024	(575) 528-3604	N
City of Rio Rancho	NM1301	M	Rio Rancho, NM	2/11/2024	(505) 891-5024	N
City of Roswell	NM9422	M	Roswell, NM	3/17/2025	(575) 814-6752	Y
City of Tucumanari	NM9429	M, E	Tucumanari, NM	6/1/2025	(575) 624-6752	Y
Diagnostic & Technology Center	NM0501	M, E	AlamoGordo, NM	1/26/2024	(575) 461-4372	Y
EMSL Analytical	NM0337	SUR, RAD, PFAS, Pb/Cu	Cinnaminson, NJ	8/15/2025	(505) 434-4944	Y
Environmental Testing Services Co., Inc.	NM9414	M, E	Albuquerque, NM	6/30/2024	(800) 220-3675	N
EPCOR Water	NM9901	M	Albuquerque, NM	4/26/2024	(505) 881-0243	Y
Eurofins CEI, Inc.	NCC2074	A	Cary, NC	3/15/2025	(575) 763-5538	Y
Eurofins -Savannah	GA00006	HM, VOC, IO, DBP, SD, Pb/Cu, TOC, DOC, SUVA	Savannah, GA	4/1/2024	(919) 481-1413	N
Eurofins Eaton Analytical - Pomona (formerly Monrovia)	CA00006	DI, VOC, DBPs, PFAS, TOC, DOC, SUVA, M, E, NO2/NO3	Pomona, CA	6/30/2024	(912) 354-7858	N
Eurofins Eaton Analytical - South Bend	IND0035	HM, SOC, VOC, RAD, IO, DBP, SD, Pb/Cu, SUR, M, E, PFAS, TOC, DOC, SUVA	South Bend, IN	1/31/2024	(626) 386-1100	N
Eurofins TestAmerica - St. Louis	MO00054	RAD	St. Louis, MO	6/30/2024	574-233-4777	N
Gallup Microbiology Lab	NM0501	M	Gallup, NM	6/30/2024	314-298-8566	N
GEL Laboratories, LLC	SC00012	HM, RAD, IO, SD, Pb/Cu, PFAS (537.1 only)	Charleston, SC	3/15/2026	(505) 863-2001	Y
Green Analytical	CO01041	Pb/Cu, IO	Durango, CO	10/31/2023	(843) 556-8171	N
Hall Environmental Analysis Lab	NM9425	A, RAD, HM, SOC, VOC, IO, DBP, SD, Pb/Cu, PFAS, M, E, SUR, TOC, DOC, SUVA, SD	Albuquerque, NM	1/31/2024	(970) 247-4220	N
High Desert Agricultural Consulting	NM1305	M	Deming, NM	2/25/2024 & 1/5/2025 (M, E)	(505) 345-3975	Y
IEH Scientific Methods	IND01704	SUR	Granger, IN	4/4/2026	(520) 400-8845	Y
Industrial Water Engineering	NM2201	M, E	Albuquerque, NM	4/8/2024	(574) 277-4078	Y
National Testing Laboratories, Ltd.	MI00044	HM, VOC, RAD, IO, DBP, SD, Pb/Cu, M, E, TOC, DOC	Ypsilanti, MI	2/4/2025	(505) 345-5055	Y
Niagara Bottling, LLC	PA01348	M, E	Howard, PA	6/30/2024	(734) 483-8333	N
NM Microbiology Lab	NM9428	M	Milan, NM	6/30/2024	(814) 357-6084	N
NM Water Testing Laboratory	NM9419	M, E	Espanola, NM	9/15/2023	(505) 259-8847	Y
Northeast Laboratory Services	ME00009	M, E	Winslow, ME	6/8/2025	(505) 929-4545	Y
Pace Analytical National - TN	TN00003	HM, Pb/Cu, SD, VOC, DBP, RAD, TOC, DOC	Mt. Juliet, TN	12/7/2023	(207) 873-7711	N
SLD - Scientific Laboratory Division	PA01457	RAD	Greensburg, PA	7/31/2024	(724) 850-5600	N
Raton Waste Water Laboratory	NM9424	HM, SOC, VOC, RAD, IO, DBP, SD, Pb/Cu, M, E, TOC, SUVA	Albuquerque, NM	3/31/2024	(505) 383-9000	Y
Raton Water Laboratory	NM9454	M	Raton, NM	12/30/2023	(505) 383-9000	N
Red River AWWT Laboratory	NM9420	M	Red River, NM	10/29/2023	(575) 445-3861	Y
Town of Silver City	NM9427	M	Silver City, NM	11/20/2023	(575) 754-2277	Y

Analyte Group Names

HM = heavy metals	Pb/Cu = lead and copper	E = E. coli enumeration	IO = Inorganics (Ni, FLU, Cr)
SOC = synthetic organic chemicals	DBP = disinfection byproducts	A = asbestos	PFAS = Per- and Polyfluoralkyl Substances
VOC = volatile organic chemicals	SUR = Cryptosporidium, Giardia, MPA	DI = dioxin	TOC = Total Organic Carbon
RAD = radiologicals	M = microbiological	SD = secondaries	DOC = Dissolved Organic Carbon

** Laboratories listed as "N" are not on contract with NMED-DWB and may not submit invoices for payment of sample analyses. Systems utilizing labs which are not under contract with NMED-DWB are responsible for payment of services. Items in RED, lab is certified, but not on contract.

Laboratory has submitted an application to New Mexico Drinking Water Laboratory Certification Program. Certification renewal is in progress.

Lab is "Provisionally Certified" at this time.